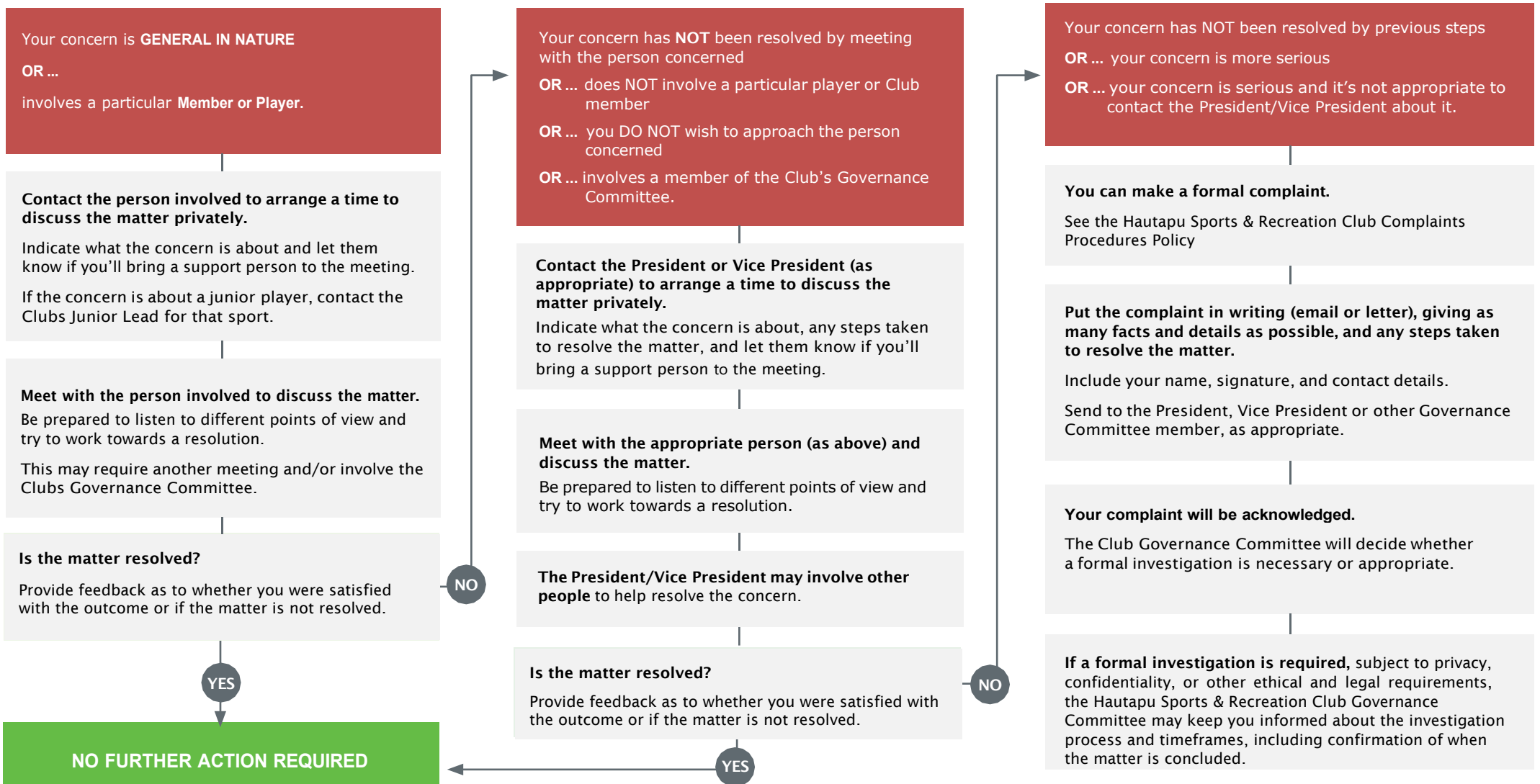




Hautapu Sports & Recreation Club Concerns & Complaints Process

Most concern can be resolved informally by discussions with the people involved



NOTE: Unless there are exceptional circumstances, a complaint will not be considered unless the correct process has been followed.

Once a formal complaint has been resolved, there are no further avenues to pursue the complaint with the Club.

If you are not satisfied with the outcome of your complaint, you are encouraged to take advice and may wish to consider contacting other agencies.